UAB SCHOOL OF MEDICINE

Knowledge that will change your world

MEMORANDUM

Date: **November 10, 2020**

To: **State Finance Director**

From: **Sue Feldman, RN, MEd, PhD, Principal Investigator, GuideSafe program**

Re: **GuideSafe™ Tools Program Progress Report as of October 31, 2020**

THE GUIDESAFE PLATFORM™

GuideSafe™ Healthcheck: GuideSafe™ Healthcheck is a web-based COVID-19 assessment tool that allows users to report COVID-19 symptoms and exposure history. For most organizations, participation is required daily.

GuideSafe™ Healthcheck consists of a set of questions that assess symptoms and exposure to COVID-19 which are run through a proprietary algorithm to deliver a risk category: Least Risk, May be at Risk, or Greater Risk, each with specific actionable information. A secure compliance report is also sent to an organizational designee to monitor compliance and trends relative to identifying emerging symptom hot spots before these areas have catastrophic outbreaks. It also helps prioritize participants who might need COVID-19 testing.

GuideSafe™ Healthcheck is a password-protected, HIPAA-compliant platform. It does not track a user's location or personal information—it is simply a tool to report COVID-19 symptoms and exposure. It can be accessed on a phone, tablet, or computer for ease of use.

As of October 31, 2020, there are over 250,000 daily users of Healthcheck across K-12 and higher education in Alabama.

GuideSafe™ Event Passport: GuideSafe™ Event Passport facilitates access to meetings, events, or facilities having 10 or more people. Each attendee completes the Healthcheck COVID-19 assessment tool prior to arriving at the event. After completing Healthcheck, an algorithm factors the user's daily assigned risk level and renders an event passport. Each user is assigned a unique passport number indicating their status for the upcoming event which will show a "Clear" screen

or "Not Clear" screen. The passport is valid for 24 hours and is about showing up healthy – or not showing up at all."

As of October 31, 2020, the passport is accessed for K-12 school entry, university classroom entry, across Alabama and select athletics entry. Since the passport is accessed several times daily across a variety of events, it is difficult to ascertain how many times this has been used; however, the passport can be accessed by the same nearly 250,000 daily Healthcheck users.

GuideSafe™ Exposure Notification: The GuideSafe™ Exposure Notification App allows users to anonymously share a positive COVID-19 test result and be anonymously notified of previous close contact with someone who later reports a positive COVID-19 test result, all without sharing users' identities. The goal is to facilitate users getting notified of a possible exposure days before notification by other means, thus decreasing spread among communities.

As of October 31, 2020, GuideSafe™ Exposure Notification App downloads have almost doubled to over 135,000 times with over 280 people reporting a positive test.

ALABAMA COMMUNITY COLLEGES

In mid-October, Calhoun Community College started the implementation process. We were extremely excited to learn of Calhoun's interest in the GuideSafe™ platform. We initially contacted the Alabama Community College System in August with no interest. After Calhoun's interest, we decided to recontact Chancellor Baker. in hopes of providing the GuideSafe™ platform to more of the twenty-four state community colleges prior to the end of the year. We have set a November 20, 2020 deadline for them to express their interest. This will allow implementation before the spring semester begins.

GUIDEWAY CARE

In August 2020, it became apparent that UAB was facing challenges scaling to meet the volume and the velocity of onboarding and maintaining new schools. There were additional challenges with sustaining the technical environment. After careful consideration, and in consultation with UAB IT and UAB legal, we began the process of contracting with an outside company, Guideway Care.

After months of preparation, the transition to Guideway Care was complete on October 14, 2020. Under the direction of Dr. Sue Feldman, Professor and PI of the GuideSafe project, Guideway Cares has assumed all development, operations, and support for Healthcheck and the Event Passport. With usage of the Exposure Notification app increasing, there have been an increased need for user support. UAB IT is limited in terms of capacity to develop and support the Exposure Notification app. As such, we engaged with the Guideway Care call center to provide support to our users.

Our relationship with Guideway Cares has been solidified over the last month. They remain extremely responsive to our needs and are committed to sustaining and scaling the GuideSafe platform.